Joint International Conference: 8th International Conference on ESP in Asia and 3rd International Symposium on Innovative Teaching and Research in ESP

Incorporating Experiences of Training Japanese Industry Research Scientists and Engineers in EAP and ESP Courses at Engineering Graduate Schools in Japan

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#### Outline

Part 1 Training Japanese Industry Research Scientists and Engineers to Write Proper Technical Papers in English (Practices at Hitachi Research Laboratories)

Part 2 Application of the Methods to Creation of New Technical Writing and Presentation Courses at Engineering Graduate Schools

(Practices at School of Engineering, the Univ. of Tokyo and other engineering grad. schools)

#### Part 1

- (1) Steps for Writing Technical Papers in English
- (2) Characteristic Attitudes and Problems
- (3) Four Rules for Writing Improvements
  - •Translate from Japanese to Japanese First, and Then Translate It into English
  - State Conclusions First
  - Follow the English Writing Style of Introduction, Body, and Conclusion
- •Write English Following the "Leggett's Tree" Format
- (4) Results: Number of Publications and PhDs
- (5) Conclusions of Part 1

### Steps for Writing Technical Papers in English for Industry Research Engineers

- (1) Patent Application
- (2) Internal Technical Reports Writing (in Japanese)
- (3) Translation of Technical Reports into English
- (4) Check and Correction (Rewriting) (by me): Contents and Sentence/Paragraph Structures
- (5) Native-Speaker Check by English-Speaking Scientists or Engineers
- (6) Final Revision of the manuscript
- (7) Acquisition of Publication Permission
- (8) Submission to Journals/International Conferences

#### Characteristic Attitudes of Japanese Engineers towards Writing in English

- They have only learned English composition: they can translate Japanese short sentences into English using Japanese-English dictionaries.
- =>They can manage sentence-level grammar and syntax.
- (2) They are much less skillful in managing the design of technical papers on structural level beyond sentences.
   =>They fail to connect sentences into effective patterns
- of arrangement. Sentences are not logically sequenced and paragraphs lack clear unity and coherence.

Many technical papers written by Japanese engineers fail to communicate!

## Problems of Technical English Written by Japanese Engineers

- Meaning of sentences the authors intended can be usually guessed by a Japanese reviewer (i.e., me).
   To be understood by native speaker engineers, a large portion of the original manuscript have to be revised.
- (2) Technical terms in their own fields are properly used, but most sentences have flavor of Japanese way of thinking with full of incorrect use of articles and prepositions.
- (3) Although most sentences are grammatically correct, it is difficult to grasp the meaning of series of sentences.

# Checkpoints of Translated Manuscripts

- (1) Clarification of contents of the manuscript:Verbal explanation in Japanese by the author to me
- (2) Clarification of sentences and contents:"What is the subject of this sentence?""What do you really want to say in this sentence?""What do you mean by this choice of word?"
- (3) Other important items to be checked:

Articles ("a" or "the" or no article)

Countable or uncountable nouns (singular or plural) Prepositions



## Four Rules for Writing Improvement for Japanese Industry Engineers

- 1. Translate from Japanese to Japanese first, and then translate it into English. Do not translate directly from Japanese to English.
- 2. State your conclusions first, then state causes or give explanations.
- 3. Follow the English writing style of introduction, body, and conclusion. Do not follow the Japanese writing style of "ki-sho-ten-ketsu."
- 4. Write sentences in the English-way-of-thinking style: Write English following **the Leggett's tree formats**.











- ketsu (conclusion) is different from that of English.









# Experiment Description in the English Format

 Measurements were made on the dielectric constant of the crystal (2) at 10 kHz, (3) with electrodes evaporated on the whole area of both surfaces, (4) at room temperature. (5) The loss tangent was simultaneously measured.



## Results: No. of Publications and PhDs

 More than 100 papers revised and rewritten by me have been published in the following society journals: IEEE: Electron Devices, Power Electronics,

Power Engineering, Solid State Circuits, American Physical Society, American Chemical Society, Materials Research Society, Electrochemical Society, Society for Information Displays,

American Society of Mechanical Engineers, Japan Society of Applied Physics, and others.

(2) Twenty research engineers received Ph.D. degrees in science and engineering based on their research results while working at Hitachi Research Laboratories.

#### Conclusions of Part 1

Four rules for writing improvements are very effective for Japanese industry engineers:

- 1. Use two-step translation (Japanese to Japanese to English).
- 2. State your conclusions first, and then state causes or give explanations.
- 3. Follow the English writing style of introduction, body, and conclusion.
- 4. Write sentences in an English-way-of-thinking style, i.e., write sentences in the Leggett's tree English style.

#### Part 2

- Introduction of New Graduate Course on Technical Writing and Presentation (at Engineering School of University of Tokyo)
- 2. A: Lecture: English for Engineers and Scientist
- 2.1 How to write technical papers in English and How to make technical presentations in English
- 2.2 Evaluation Method
- 3. B: Presentation Practice
- 3.1 Class Operations
- 3.2 Evaluation Method
- 4. Results of Introduction of New Course
- 5. Conclusions of Part 2

Introduction of New Graduate Course: English for Engineers and Scientists A, B at School of Engineering, Univ. Tokyo

- Started in the 2003 spring semester (one day/week with100 minutes for 15 weeks)
- Offered to engineering graduate students (Spring semester and fall semester)
- A: Lectures on technical writing and technical presentation in English (8 weeks)
- B: Practice session on technical presentation in English (7 weeks)

#### Challenges for Creating the Technical English Course in School of Engineering of the University of Tokyo (2003)

- Very few (practically none) teachers for technical writing and presentations in English with science and engineering background
- Scattered abilities in English proficiency among 900 engineering graduate students (per year)
- Insufficient lecture and practice time for the introduction of a new English course
- Difficulty in assessing students' accomplishments

## Design and Practice of the Course

- Development of a new lecture-practice scheme: Lectures in a large lecture room (200 students) and 5 or 10 concurrent practice sessions in small meeting rooms (10 students each)
- Lecture by a Japanese teacher with experience in teaching technical English, and presentation practice sessions by English native-speaker instructors with teaching experience in industry.
- Development of a presentation practice scheme: two practice presentations, instructors' intensive comments and guidance.
- Lecture in the fifth period (4:30 pm 6:10 pm) on Wednesdays.
- For students' assessment, technical-paper evaluation with corrections for the lecture part, and presentation evaluation report scores for practice sessions.

Student evaluations for the course through questionnaires.

Number of Credited Students A: Lecture Total number: 1237 of students 15 100 Number 50 2003 2003 2004 2004 2005 2005 fall 2006 spring 2006 2007 fall spring 2008 2008 2009 2007 fall 2009 fall spring B: Presentation Practice 10 classes for spring semester Total number: 768 5 class Ť 50 Numbe 0 2003 2003 spring fall 2004 2004 spring fall 2005 spring 2005 2006 2006 fall spring fall 2007 2007 spring fall 2008 spring 2008 2009 fall spring 2009





#### A: Lecture Contents of Technical Presentation in English (three weeks)

- 1. Key Points of Technical Presentation in English
- 2. Preparation for Technical Presentation in English
- 3. Slides: How to Make and Use Them
- 4. Good English Structures for Technical Presentation
- 5. Easy-to-Understand Speaking Techniques
- 6. Manuscript and Notes: To Read or Not to Read Them
- 7. Manners and Techniques for Technical Presentation
- 8. Set Phrases for Technical Presentation in English
- 9. Questions and Answers (Q&A) Sessions
- 10. Poster Sessions
- 11. Focusing Points and Appraisal Points in Presentation Practice Sessions:



#### Typical (Bad) Behavior of Japanese Engineering Students in Making Presentations

- 1. Try to explain what they have achieved by pointing at figures and tables on the slides.
- 2. Read explanations and statements written in full sentences on the slides.
- 3. Look at the screen most of the time without eye contact with the audience.
- 4. Memorize their talks and try to recite them.

## Proper Behavior in Technical Presentation in English

- 1. Use eye contact
- 2. Develop a positive attitude and relaxed style
- 3. Don't read your paper
- 4. Don't memorize your paper
- 5. Don't look at the screen while you are talking
- 6. Be enthusiastic about the topic
- 7. Don't hide behind a tangled web of technical terms

(from David F. Beer, "Writing and Speaking in the Technology Professions," IEEE Press, 1992)

## Manners and Techniques for Technical Presentation in English

- 1. Thank the chair after introduction
- 2. Do not say "I am Dr. So-and-So just introduced"
- 3. Include only one main idea per sentence
- 4. Speak in shorter sentences- no more than 20 words per sentence
- Look at the audience once in ten seconds, if you have to read your notes (Eye contact is very important)
- 6. Prepare for the Q & A Session, because it is
- considered more important than the presentation.

## Useful Tips for Japanese Students in Answering Difficult Questions

Do not say "Pardon?" or "Could you repeat your question?" Instead you should say the following:

- I couldn't hear you. Would you **speak a little louder**, please?
- Would you **speak up**, please? I can't hear you.
- I'm sorry. I did not understand your question. Could you kindly **re-phrase** it slowly?
- I'm sorry. I did not understand what you meant. Can you **simplify** your question please?
- Do you mind paraphrasing your question?







#### Feedback from the Students on Lectures (Spring, 2007)

- Lecture notes are well organized with full of important information. They should be useful when I prepare presentation materials and perform presentations.
- Lectures were very useful. I was looking for this kind of lecture for international communications since joining the doctor's course in the graduate school.
- I found the lecture materials for presentation very useful when I prepared for international conferences.
- · It was a full of contents and was very useful.
- I was overwhelmed by the professor's enthusiasm.

## B: Practice Sessions on Technical Presentation (seven weeks)

- (1) Presentation (30 min. / person)
- Ten-minute presentation on the same topic TWICE
- Comments from the audience (fellow students) on good points and bad points of the presentation
- Native instructor's guidance on presentation performance, gestures, pronunciation, and slides
- Instructors write down these points in the presentation evaluation report and give a copy to the presenter.
- (2) Grade evaluation
- Based on the scores in the presentation evaluation report
- Improvement points and average points



Kurdyla &	Sity of Tokyo - Presentation Evaluation Report Associates Co., Ud.	Sample of Presentation			
Evaluator.	D = 1.5; F = 0.0; "+" = +0.5; "-" = -0.5 /0	Evaluation Report			
I. Platform Presence Reminders					
A Posture R. <sup>0</sup>	Stand naturals and comfortably erect. Do not put hands in pockets or on hos. Keep something rootes, pointer, etc.) in your hand.				
B. Eye Contact	<ul> <li>Look at the audience frequency which your presentation. Look at particu- lar individuals and make eye contact.</li> </ul>	Evaluation Pointe:			
C. Gestures 🛼 5	C + Use meaningful gestures. Do not make distracting implements (e.g., waving arms) Suppress nervous mannarisms (e.g., tugging recritica)	L valuation Foints.			
D. Enthusiasm	Use your voice, gestures, posture, etc., to show your enthusiasm. Answer guestions eagery.	Platform Presence			
E. Personality + *	Present yourself as an individual, not as a member of a group. Show your personality ('kose') by being pleasant and courteous. Act naturally, smile.				
I. Presentation Techniqu	199 Beninden	<ul> <li>(30 points)</li> </ul>			
A Pause Utilization 1.0	Pause before and after important ports or official parts. Pause briefly be- taken grammatical units. Do not pause in the middle of word units.	Presentation			
B. Stress 3 <sup>-5</sup>	C+ Stress key words and words that show relationships. Stress key ideas.	- riesentation			
C Rate Variance = *	Speak faster for less important information. Slow down for more important points and for words and phrases that are long or difficult to pronounce.	Techniques (30 points)			
D. Use of Exhibits A C+ Use the pointer only to help the audience find something on the exhibit. Do not set point to text. Do not tak while pointing. Do not set pointer side.					
E. Overall Clarity	C+ Need better introduction of figic	Phonology			
Subtotal 1/4	. 790				
A Vowels	B. Consonants C. Stress D. Intonation E. Fluency	(30 points)			
etlylenc	(1. K. (d)				
	"much maney" in 3 years				
Subtotal 2. V. Discussion Technique	Remindera	(10 points)			
Good rapiti	tion of guilition! Ensure everyone understands the	(			
Keep your	frich on the short simple, clear answers. Take to the entire audience, not just the	<ul> <li>Advice and Overall</li> </ul>			
of quest	and, You Can also you confidence Cel that confi-	Commonto			
Sublotal	7 10 Sint Cherlen, others show	Comments			
Use notes, A					
Forms on making it interesting to the Total score (xx/100)					
- Total Scole (XX/100)					
tel by [62/100] Second training session is recommended: □ Yes □ No					

#### Native Speaker Instructors' Advice (66 students): Platform Presence & Presentation Techniques

	Platform presence & Presentation techniques	First Presentation	Second Presentation
1	Talk to audience. Do not talk to screen. Focus on the audience, not to screen.	39	20
2	Tell a "story." Don't simply describe slides. Try to tell story rather than simply describe slides.	29	10
3	Clarify the purpose of work. Need better introduction (opening).	16	2
4	Need to point more effectively. No need to point at words or video.	14	13
5	Don't read slides. Try not to read so much.	13	11
6	Stop talking while pointing.	17	10
7	Make eye contact.	7	5
8	Good clarification	6	9
9	Nice pointing	1	3
10	Nice opening	0	15
11	Good storytelling	0	2



# Feedback from the Students on Practice Sessions (Spring, 2007) Thank you very much. I learned a lot in the practice session. Making the presentation twice helped me a lot because my presentation improved very much. Making the second presentations after corrections is very effective in improving presentation skills. It was a very good practice to make real presentations. My instructor corrected my bad English pronunciations and postures during my presentation. They helped me a lot. Listening to other presentations and participating in Q&A are effective in learning how to make good presentations. This is the first time for me to have my presentation checked Therefore, it was very efficient. I'll recommend it to others.

#### Conclusions of Part 2

- 1. The combined course of lecture and practice sessions is found to be very effective in training students to make better technical presentations in English.
- Many students have gained confidence in making technical presentations in English on their own research topics.
- 3. About 20% of incoming graduate students took lectures for credits and about 10% took presentation practice sessions for credits.
- 4. DVD videos were made of seven lectures and one set of practice sessions for students' self-study purpose.

#### Extension to Other Universities

- 1. 15-week course with 90 min / lecture (2 credits) Meiji University, School of Science and Technology
- 4-day intensive course (2 credits)

   (8 lectures for writing and 7 lectures for presentation)
   Sophia University, School of Science and Technology
   Osaka City University, Graduate School of Engineering
- 2-day intensive course (1 credit)

   (4 lectures for writing and 4 lectures for presentation)
   Univ. Tsukuba, Grad. School of Pure and Applied Sciences
   Tokyo Inst. of Tech., Interdisciplinary Graduate School of Science and Engineering

Nagoya Inst. of Tech., Graduate School of Engineering Hokkaido Univ., Graduate School of Engineering Tohoku Univ., Graduate School of Engineering

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